

Terms of trade while the Covid19 plandemic lasts, and probably until year's end 2021

- 1) **DEPARTURES:** Valtours does NOT GUARANTEE that the scheduled departures announced on this website will take place, and reserves the right to cancel or reschedule them without notice and without any right to compensation on that account. The company also reserves the right to alter the tour's itinerary, even after it has already started, if any hindrances, bans or restrictions occur, and in extreme cases the right to return henceforth to the tour's point of departure (as a rule Reykjavik) if necessary.
- 2) **BOOKINGS:** Valtours does NOT accept any bookings or reservations from perspective participants in its tours and will not issue any sort of confirmation to that effect.
Interested parties are invited to contact the company, either by an e-mail or a cell phone text message, and they will then receive a notice in return informing them whether or not, in the present conditions, the tour is liable to proceed. Thereafter, it is solely their own responsibility to travel to Iceland and continue onwards to their lodgings in Reykjavik, in order to be able to start the tour as intended.
- 3) **CANCELLATIONS:** Valtours will immediately notify (by way of the same media) the parties interested in taking part in a certain tour when it becomes clear that it has become impossible to start that travel and that the tour will therefore have to be cancelled.
- 4) **PAYMENTS:** - Only payments in CASH, made at the END of EACH DAY of travel are accepted, whether or not the tour in question is of a short or a long nature.
- Payments by cards, whether direct-debit or credit are no longer accepted.
- 5) **COMPLAINTS** or **RECLAMATIONS:** Shall be forwarded IMMEDIATELY to the tour-guide/driver as soon as the issue occurs. They will then take steps to resolve the issue right away, but should that turn out to be very difficult or well nigh impossible, they will cancel the participant's travel fee for that day, and neither party will then have the right to make any sort of claim on the other. Thereby, the client's participation in the tour come's to an end.
- 6) **CURRENCIES:** Only payments in solid and reliable currencies are accepted, which, at the time of writing (01/08/2020, liable to change without notice) are:
Icelandic and Scandinavian Kronas, ISK, NOK, SEK, DKR.
Swiss francs: CHF, Chinese yuan: CNY, Russian rubles : RUB, (Bitcoin will be available shortly)
- 7) **SERVICES INCLUDED:** Guidance and driving only, by qualified personnel, for the each and every day the tour lasts, with an average duration from 9 AM to 5 PM each day.
- 8) **NOT INCLUDED:**
 - ACCOMMODATION, (nevertheless, the company is willing to book accommodation on the participant's behalf, but only in his own name and never in the name of the company)
 - FOOD, (however, same arrangement possible as for the accommodation above)
 - TRANSFERS: to or from the international airport.
- 9) **FORBIDDEN:** Face masks, gas-masks or any such paraphernalia which partially or totally hides a person's face.
- 10) **CHANGES.** Valtours reserves the right to immediately change these terms of trade as the operational environment of travel-companies and the general conditions in society will grow steadily worse.
- 11) **CONFIRMATION.** The participant is required to familiarize himself thoroughly with these terms of trade and thereafter, by way of his signature, convey his acceptance thereof to Valtours Ltd. Please download this document, and return it signed to the company.

p.p. *Valtours*

The *Participant*